

David N. Rahija

PROFILE SUMMARY

- Dynamic, results-oriented executive
- Strategic vision driven leader
- Advocate for staff development
- Leader with formal business and leadership training in management best practices
- Executive with a clinical background
- Successful executive in a matrix management organization
- Flexible leader who works well with diverse personalities
- Problem solver who approaches difficult situations with a sense of humor
- Progressive healthcare leadership experience in acute care and post-acute

EMPLOYMENT HISTORY

NorthShore University HealthSystem, Evanston, IL (February 2009 – present)

NorthShore University HealthSystem is nationally recognized for quality, teaching, and an integrated electronic medical record system. NorthShore is comprised of four teaching hospitals (Evanston, Glenbrook, Highland Park and Skokie Hospitals), NorthShore Medical Group, a Research Institute, Foundation and Home Care Services.

President, Skokie Hospital (April 2018 – present)

Responsibilities:

- Senior most leader on campus accountable for hospital operations, quality, patient and employee experience, and financials
- Executive oversight of the NorthShore Orthopaedic Institute
- Executive oversight of NorthShore Home and Hospice Services

Senior Vice President, Glenbrook Hospital and NorthShore Orthopaedic Institute (Oct 2016 – March 2018)

Responsibilities:

- Daily hospital operations, system and process improvement, quality improvement, patient satisfaction, financial management, and program growth
- Executive leadership of the NorthShore Orthopaedic Institute
- Executive leadership of NorthShore Home and Hospice Services

Accomplishments:

- Led clinical integration of employed and independent orthopaedic surgeons
- Grew orthopaedic and podiatric surgical cases to over 10,000 surgical cases
- Improved clinical operations, quality, and patient loyalty results

Vice President, Glenbrook Hospital (February 2009 – September 2016)

Responsibilities:

- Daily hospital operations, system and process improvement, quality improvement, patient satisfaction, financial management, and program growth
- Direct oversight for Glenbrook Hospital's perioperative services, Kellogg Cancer Center, GI lab, Department of Family Medicine, Total Joint Replacement Center, laboratories, nuclear medicine, and support services
- Service line leadership of: NorthShore Orthopaedic Institute, NorthShore Neurological Institute, NorthShore Medical Group Spine Center, internal medicine hospitalist program, pediatric hospitalist

program, rehabilitation, critical care programs, home health, hospice, environmental health and safety, and post acute network development at the four NorthShore hospitals.

Accomplishments:

- Co-led the development and successful launch of the NorthShore Neurological Institute and NorthShore Medical Group Spine Center
- Led successful integration of the Chicago Institute of Neurosurgery and Neuroresearch (CINN)
- Led corporate initiative to successfully improve medical/surgical length variance across the four NorthShore hospitals
- Engaged post acute providers in aligning quality, efficiency, communication, and patient perception metrics with NorthShore expectations and drive post acute provider performance improvement
- Oversight and successful on time and on budget completion of a \$150 inpatient, outpatient, and Emergency Department expansion project
- Achieved patient loyalty scores in the 80th -99th percentile consistently at Glenbrook hospital
- Successfully managed expenses and grew revenue that made Glenbrook Hospital the consistently most profitable entity of NorthShore HealthSystem

Sinai Health System Chicago, IL (September 2004-February 2009)

Mount Sinai Hospital

431 bed acute tertiary care teaching, research, level I trauma center

Schwab Rehabilitation Hospital

100 bed multi-specialty teaching and research rehabilitation hospital

Vice President (September 2007 – February 2009)

Responsibilities:

- Daily hospital operations, quality improvement, patient satisfaction improvement, employee satisfaction improvement, strategic growth, regulatory compliance of Schwab Rehabilitation Hospital
- Oversight of hospital pharmacy operations and \$9 million per year in drug costs for Mount Sinai Hospital and Schwab Rehabilitation Hospital
- Development of a Stroke Service Line at Mount Sinai Hospital
- Serving as Logistics Section Chief on Sinai's Hospital Incident Command Structure
- Executive leadership over the largest Deaf Access Program in Illinois
- Leadership of a quality improvement initiative utilizing Malcolm Baldrige criteria for Schwab Rehabilitation Hospital

Accomplishments:

- Improved patient outcomes at Schwab Rehabilitation Hospital based on Functional Independence Measure to the 98th percentile compared to *erhabdata* benchmarks
- Consistently achieved high patient satisfaction scores for Schwab Rehabilitation Hospital
- Increased Schwab Rehabilitation Hospital market share and achieved number one market share in Cook County for acute rehabilitation in calendar year 2006 and 2007
- Decreased pharmacy drug costs 12.7% below budget in FY 08
- Provided executive oversight for a successful, on budget, installation of automated medication dispensing unit at Mount Sinai Hospital
- Provided executive oversight for a successful installation of a bedside medication verification system at Schwab Rehabilitation Hospital
- Established Sinai as the first health system in Illinois on the Illinois Video Interpreter Network

Assistant Vice President (February 2006-September 2007)

Responsibilities

- Daily hospital operations of Schwab Rehabilitation Hospital
- Strategic volume growth of Schwab Rehabilitation Hospital
- New service line development, marketing, and growth of Schwab Rehabilitation Hospital
- Planning and leadership of the rehabilitation service line at Mount Sinai and Schwab Rehabilitation Hospitals

Accomplishments

- Increased Schwab Rehabilitation Hospital's Medicare Case Mix Index from 1.33 to 1.44
- Started an Amputee Rehabilitation service line
- Improved patient satisfaction from 7th percentile to the 70th percentile in the PRC database
- Established communication structures between Schwab leadership and Schwab caregivers
- Implemented a Schwab leadership development program for management best practices
- Increased Schwab Rehabilitation Hospital market share by 3.9% in primary service area from FY 06 to FY 07 in a shrinking national rehabilitation market

Director, Inpatient Therapy (September 2004-September 2007)

Responsibilities

- Leadership of inpatient therapy departments at Schwab Rehabilitation and Mount Sinai Hospitals
- Developing and managing budgets for 8 cost centers at Schwab Rehabilitation and Mount Sinai Hospitals
- Chairing the Evidence Based Practice Committee

Accomplishments

- Achieved Sinai Health System's "Manager of the Quarter" in the first quarter of 2005
- Implemented a therapist clinical ladder that improved recruitment and retention
- Consistently managed departments to finish below budget

Sherman Health Systems, Elgin, Illinois (1999 - 2004)

Area Supervisor/Physical Therapy Team Leader (2002 - 2004)

Responsibilities

- Developing and managing budgets for 6 cost centers
- Managing physical therapists, occupational therapists, and speech-language pathologists in an outpatient hospital-based rehabilitation department
- Serving as an interim supervisor of physical therapy in inpatient acute care and subacute care departments
- Managing a pediatric rehabilitation program and a work hardening program
- Direct patient care as a physical therapist

Accomplishments

- Increased departmental productivity through operational process improvement initiatives
- Resolved coding and billing issues
- Improved patient satisfaction scores utilizing the Quinn Studer model
- Developed, marketed, and managed new specialty rehabilitation programs and increased volume

Staff Physical Therapist (1999 – 2002)

Responsibilities

- Practicing as a Physical Therapist in inpatient, subacute, and outpatient settings
- Serving on the Diabetes Center Advisory Committee

- Serving as a Clinical Instructor to Physical Therapy students

Accomplishments

- Developed, implemented, and marketed a therapy wound care program
- Developed cross discipline relationships to improve patient outcomes

EDUCATION/PROFESSIONAL CERTIFICATION

Fellow, American College of Healthcare Executives (December 2006)

American College of Healthcare Executives
Chicago, Illinois

Master of Business Administration, Concentration in Health Care Management (June 2004)

Kellstadt Graduate School of Business
DePaul University
Chicago, Illinois

Master of Physical Therapy (January 1999)

Saint Louis University
St. Louis, Missouri

Bachelor of Science in Exercise Science, Minor in Music (May 1997)

Cum Laude, University Scholar for 4 years
Saint Louis University
St. Louis, Missouri

PROFESSIONAL MEMBERSHIPS

- American College of Healthcare Executives
- American Physical Therapy Association

PRESENTATIONS/PUBLICATIONS

- Panelist: “Thriving as a Mid-Sized System,” (2018, April). Becker’s Hospital Review 9th Annual Meeting; Chicago, Illinois.
- Presentation: Rahija, D., (2014, October). “Reducing Length of Stay Variance in Acute Care.” Presentation at American College of Healthcare Executives Senior Executive Program; Orlando, Florida.
- Keen, M., Neely, K., Rahija, D., Sullivan, J. (2011, February) “The Association between Doctor of Physical Therapy (DPT) Debt and Early Career Choices.” Poster accepted at the American Physical Therapy Association Combined Sections Meeting; New Orleans, Louisiana.
- Rahija, D., Channing, A., Balfanz, K., Taylor, K. (2008, March) “A Model for Hospital and Community Partnership: *In My Shoes Program* Violence Prevention Through Disability Awareness.” Poster presented at the American College of Healthcare Executives Congress; Chicago, Illinois.
- “Evaluating Community Living and Work Participation Environments and Technologies for use by people who have a Stroke: A Consumer Directed, Dynamic Assessment Methodology.” Principal Investigator at Schwab Rehabilitation Hospital for University of Illinois Chicago Occupational Therapy Program study.

COMMUNITY SERVICE

- Glenview Northbrook Coalition for Youth (2015-2017)

- Northfield Township Human Service Review Commission (2012 – 2015)
- March of Dimes Jonas Salk Leadership Award Committee (2015-2016)
- Glenview Chamber of Commerce (2013 – 2015)
- Northbrook Chamber of Commerce Board Member (2009 - 2013)
- UMOJA volunteer for resume review and interviewing skills of inner city high school seniors (2006 – 2009)
- Chicago Public School System *Real Men Read* program reader (2006 – 2007)
- Marcy-Newberry Association program volunteer (2005)